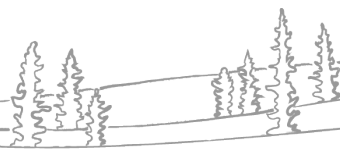




# Annual Report on Healthcare System Sustainability Unit Progress

June 2026



## Overview

The Healthcare System Sustainability (HCSS) Unit's work to define core services for the NWT is guided by a monitoring and evaluation (M&E) plan, which describes what the Unit aims to achieve, and how progress will be measured and reported over time.

Reporting of the Unit's progress toward the M+E Plan is done through an annual report of the Performance Monitoring Plan (PMP). This is a summary of the Unit's second annual report and covers the period June 2025 to June 2026.

## Key Progress Highlights

Based on the HCSS Unit's preliminary results that were completed in June 2025, the Unit has prioritized 7 program/service areas that are driving 70% of the cost within the health and social service system:

- Bed-based Addictions Treatment
- Foster Care
- Long Term Care
- Medical Travel
- Out-of-territory Hospitals/Physicians
- Physician Services
- Supported Living (adult).

Managing capacity within the Unit and being cognizant of not overburdening the health and social services system, the assessments are being staged.

## Successes and Challenges

The HCSS Unit has completed 2 of the 5 activities identified in the HCSS Unit M+E plan: identifying the programs and services currently offered by the health and social services system in the NWT and identifying the programs and services that contribute the most to rising costs in system.

The Unit is also making progress in 2 other activities: recommending ways to make the seven areas more efficient and recommending a list of core health and social services that should be offered in the NWT. This work is being conducted through individual assessments of each prioritized area against the Unit's Monitoring and Evaluation Plan.

There are sustainability options within each area that, if decided upon, will provide savings.

Progress in the assessments were initially delayed while the Unit worked with the Project Team and

program managers to mitigate information sharing challenges and the Unit worked to increase its capacity.

### Next Steps

The overall goal is to incorporate the potential recommendations generated through each assessment into the 2027-28 Business Planning Cycle.

In concert with this work is the Unit's requirement to develop a Continuous Improvement Plan is still part of this work plan and will be part of the deliverables expected this coming Fall. The purpose of this Framework is to ensure leadership can monitor and report on sustainability of the health and social services system beyond the life of the Unit's work.

The HCSS Unit will continue to communicate progress through bi-annual updates to the Standing Committee on Social Development; the Project Team, and internal health and social services staff newsletters as information becomes available for sharing.

The HCSS Unit will also continue to work with the Project Team to clarify roles and responsibilities related to HSS system sustainability initiatives, to minimize duplicated efforts in engagement or data analysis.

The next annual report will be shared in July 2027.

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Department of Executive and Indigenous Affairs

[www.eia.gov.nt.ca/en/priorities/healthcare-system-sustainability](http://www.eia.gov.nt.ca/en/priorities/healthcare-system-sustainability)

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